

**ADVANCE SALES: REQUEST FOR REFUND OF ORDINARY TICKET AMOUNT ON
ROUTES THAT HAVE A TICKET OFFICE AT THE DESTINATION BUT NOT THE POINT OF ORIGIN***

**Those aged under 15 years and those accompanying a person with a dependency card issued by the
Department of Social Policy of the Provincial Authority of Gipuzkoa**

Mr / Ms _____

Telephone or email _____

Credit card number _____

Mugi card number _____

IMPORTANT: Include with this request the originals of the ordinary ticket acquired and the €0 ticket issued by the driver, to be handed in at the ticket office or sent by post to:

Avanza San Sebastián Ticket Office

Paseo de Federico García Lorca, 1, 20014 Donostia-San Sebastián

NOTE: the deadline to request the refund is one month from the travel date.

In _____ on _____ 202_

- Tickets for those aged under 15 years and accompanying persons must be obtained at the ticket office on routes D001 and D002, and on board the vehicle on route DG12.

You may consult our data protection policy at: <https://gipuzkoa.avanzagrupo.com/politica-de-privacidad>.